

Solutions for Enterprise-Wide Procurement

Industry Presentation



What is SEWP?

SEWP

- Multi-award suite of contracts
 - 140+ Contract Holders / 110 small businesses
 - Government-Wide Acquisition Contract (GWAC)
 - Authorized by OMB
 - Utilized by every Government Agency
- Contract Vehicle for ICT (Information and Communication Technology) and Audio/Visual Solutions
- Program Management Office (PMO) to provide support and information throughout the Acquisition Process



SEWP Strengths

- Program is more than a contract / catalog
- Flexible yet constrained
 - IT Focused Product Solution Contracts
 - Oversight, reporting, scope requirements
- Quick / Efficient
 - Internal performance measured in hours
- Responsive
 - Quality not quantity
- Innovative Always open to trying new ideas "Often Happy; never satisfied"
- Realistic
 - Cannot force agencies to follow processes not geared to their agency
 - Commercial contracts = rely on commercial practices



Contract Holder Neutrality

- NASA SEWP Office is Contract Holder Neutral
 - No recommendations
 - Except: Business size group differentiations
 - Program Performance information
 - No preferential treatment First In First Out(FIFO)
 - No cold calls to Government personnel
 - Always happy to take calls from any Government personnel
 - Contract Holder ads may use SEWP logo
 - Direct customers to NASA SEWP Website for program information
 - Providers (Original Manufacturers/Service Providers) may use SEWP Provider logo



What makes SEWP Hot?

- SPEED: Products/Solutions are added, orders or processed and all inquires responded to within 1 business day!
- CUSTOMER SERVICE: Staff is always available to assist
- Low Fee & Prices: Product prices are consistently low due to contract structure and internal competition
- TRACKING & COMMUNICATION:
 Tracking of all orders through delivery and provides feedback to contract holders and customer throughout process.
- REPORTING: Customizable Agency CIO reports on what their Agency is ordering
- ONLINE TOOLS: Easy to use tools available 24x7





SEWP Groups

Group A (NAICS 334111)

- All Group A Contracts -or-
- Set Asides:
 - Small Business
- Groups B/C/D (NAICS 541519)
- All Group B, C, and D Contracts -or-
- Set Asides:
 - Small Business
 - SDVOSB
 - HUBZone
 - WOSB
 - FDWOSB

RFQs can be submitted to one of the two NAICS Groups/Set-asides

All Contracts have the same scope and product and service availability

Issuing Agency determines Groups/Set-aside based on Market Research, Agency Goals, Experience, etc



What can be procured through SEWP?

In-Scope Categories	Examples of In-Scope Products & Services
Information Technology & Networking	Computer Hardware, Tablets Network Appliances: Routers, Modems, VOIP Storage Security
Software & Cloud	Software Virtualization and Cloud Computing XaaS (e.g. SaaS=Software as a Service)
Mobility & Communications	Telecommunication Devices and Services
Supporting Technology	Scanners, Printers, Copiers, Shredders Associated Supplies and Accessories Sensors Health IT
AV/Conferencing	A/V Equipment and Accessories TVs, Display Monitors, Projectors and Screens
Services	Maintenance / Warranty Site Planning / Installation / Cabling Product Based Training Product Based Engineering Services



Dynamic Availability

'Catalog by Request' not 'Request by Catalog'

- Thousands of Providers
 - Cisco, NetApp, Microsoft, Oracle, etc.
 - New providers added daily
- Millions of Unique Products & Product Based Services
 - Items added daily to contract based on customer requests
 - On-line contract database of record
 - Quotes and orders are verified against contract catalog



Static Views

- Market Research Tool (MRT) combines 'Search' of current offerings with RFI to request new products/services
- Quote Request Tool includes options for Request for Information (RFI) or Market Research Request (MRR) or Request for Quote (RFQ)
- Agency Catalogs
 - Snapshot of product availability and pricing based on agency requirements
- Delivery Order With Options (DOWO)
 - An order awarded for recurring product/service needs, with options to purchase from the same quote/initial order for a defined period of time



Pricing

Contract Price

- Contractual Processes set pricing including:
 - Must be less than Contract Holder's GSA Price
 - Must be comparable to other contracts



Quoted Price

- Consolidation and internal competition maximizes price discounts
- Product prices may be negotiated and/or questioned

Fair and reasonable pricing set at contract level

- All products
- All fixed price services

Labor price reasonableness determined by initiator

- Level of effort
- Labor Category
- Labor Rate



SEWP V Figures: August 1, 2019

- 130,389 orders placed
- \$18.1 B value of orders
- \$139 K avg. order

> Small Business Usage

All Small	81%
SDVOSB	29%
HUBZone	11%
EDWOSB	9%
WOSB	25%



5 Ways Industry is Involved

- Place Products Under Existing Contracts(Provider)
- Partner/Team/Assist Contract Holders
- Purchase from Existing Contracts
- Win a SEWP Prime Contract
- Acquire and novate an existing SEWP Contract Holder



Place Products Under Existing Contracts

- "Provider" of IT Products / Solutions
 - Work with one or more Prime Contract Holders to request product addition
 - Business case is negotiated between Prime and Provider
 - A Prime Contract Holder must first request acceptance of Provider
 - Check is made by SEWP to ensure products in scope
 - After a Provider is accepted:
 - All Primes may add products from the Provider
 - Products added through Technology Refreshment process



SEWP Provider

Provider(n):

Any company that has any product and/or services on one or more SEWP V contracts.

- Submit for approval through Provider Add Tool
 - Any Contract Holder can add products after initial approval
- CLINs added using SEWP TR process



Supply Chain Information

- ➤ Contract Holder/Provider Relationship provided in the Verification file that accompanies Quotes
- Customer does not need to request an LOA (Letter of Authorization)
 - SEWP verification is more controlled and monitored than LOAs
 - Utilize the info in the Verification file to check relationships
- ➤ Supply Chain Level of Provider Authorization
 - Authorized reseller* (verified with OEM)
 - Using an Authorized Distributor but not directly an Authorized Reseller
 - Unverified relationship

^{*}Authorized Resellers are defined as: A reseller who is known by the OEM and the OEM has verified that the reseller is considered by them to be an authorized or approved reseller.



Partner with Existing Prime

Some Contract Holders authorize companies to represent them as a sales agent for their SEWP contract.

- Agent DOES NOT have a SEWP contract
- Orders remain between Government agency and Contract Holder
- Compensation agreement between Contract Holder and "sales agent" company
 - CLIN Cost must not increase
 - No fee can be charged



Purchase from Existing Contracts

Approved Contractors may Utilize SEWP Contracts as part of their Government Contract.

- Authorization Letter from Support Service Contractor's CO (Contracting Officer)
 - Authorization required on an individual support service contract basis
 - Appropriate FAR 51 requirements
- List of Approved Support Service Contractors available on SEWP website



Win a SEWP Prime Contract

- SEWP V Contracts 5 year w/ 5 year option
 - All Official Information will be provided through FedBizOpps (<u>www.fbo.gov</u>) and the SEWP website (<u>www.sewp.nasa.gov</u>)
- Long, Costly Process
 - Full & Open Competition
 - Formal Source Evaluation Board (SEB) procedures
 - Extensive Requirements
 - Strong Competition
 - No Guarantees (Awardees and Non-Awardees)



Novate an Existing Prime Contract

- Any novation of an existing Contract Holder must follow all appropriate FAR rules and related processes for novation.
- The SEWP Program Office does not become involved until a novation package is submitted to the appropriate Agency/Procurement Office (this is not necessarily NASA)
- A novation triggers a re-certification of the associated business size.



For more information:

http://www.sewp.nasa.gov

Frequently Asked Questions

FAST Access	
SEWP LOG-IN	
FAQ	
TRAINING VIDEO	
SEWP V CONTRACT INFO	
REQUEST A QUOTE	
NASA CREDIT CARDS	
SEWP IV	
Address and Directions	
GIVE US YOUR FEEDBACK	



Questions?